

**THE  
ADDRESS  
CORK**

**Guest Directory**



## GUEST INFORMATION

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### Reception

Please Dial '0' or '401'

### Night Porter

(after 11pm) – Please Dial '0'

### Additional Pillows

Additional pillows, blankets and duvets are available on request.

### Electrical Adaptors

Electrical adaptors are available from Reception@ €3.00 each The Local Voltage is 220V, ~50Hz.

### Baby-sitting Service

Please make enquires at Reception to avail of a baby-sitter. 48 hours notice is usually required. The price is €10.00 per hour plus taxi fare home.

### Check-Out Time

Check out time at The Ambassador Hotel is 12 noon. Should you wish to avail of a late departure please contact Reception, as a charge may apply.

### Church Services

#### Holy Family Church - (Catholic)

Saturday Night - none  
Sunday and Holydays - 10.30 am only  
Weekdays – 9.30 am

#### St Joseph's Church - Old Youghal Road (Catholic)

Saturday Night – 6.00 pm  
Sunday and Holydays – 11.00 am.  
Weekdays - 10.15 am

#### St. Patrick's Church - (Catholic)

Saturday Night - 6.00 pm  
Sunday & Holydays - 12 noon & 6pm  
Weekdays - 10.15 am  
[www.corkandross.org/parishes](http://www.corkandross.org/parishes)

#### St. Fin Barre's Cathedral - (Church of Ireland)

Sundays - 11.15 am and 7.00 pm (Evening Song)  
Weekdays - 12 noon (Short Service - 15 mins.)  
Holydays - 12 noon  
[www.cathedral.cork.anglican.org](http://www.cathedral.cork.anglican.org)

### Doctor/Dentist Service

Please contact Reception should you require a Doctor or a Dentist.

### Electrical Fans

Portable electrical fans are available on request from Reception

### Gym & Sauna

The Hotel gym and Sauna are open daily to hotel guests from 8am to 8pm. The hotel gym is located on the 2nd floor. Admittance is gained by swiping your hotel bedroom key card to gain access. **The Gym must be prebooked at reception in 45mins slots. Max. 2 guests at any one time. Sauna will remain closed until further notice.**

# THE ADDRESS CORK

## Iron & Ironing Boards

An iron and ironing board is located in your room.

## Fax/Photocopying

Staff at the Front Desk can provide Fax (€1 per sheet plus phone charge) and photocopying (20c per sheet) service to all guests from 8am – 11pm.

## Hairdryers/Hairdresser Service

All rooms are equipped with a hairdryer.

Reception can make appointments with a Hair Salon if required.

## Wi-Fi

Complimentary Wireless Internet Access is available to hotel guests and visitors.

## Laundry Service

The hotel out sources guest laundry from Monday – Friday. Same day return by 8.00pm

A laundry bag and price list is in the desk drawer for your convenience.

All Laundry with a **SIGNED** laundry List **MUST** be brought to Reception **BEFORE** 8.30am.

## Methods of Payment

All major credit cards are accepted for payment – Visa, Visa Debit, MasterCard, American Express & Laser/ Maestro Card. **Please note we cannot accept sterling cheques.** We do not offer Cash-Back facilities at the hotel. The nearest ATM point is on Patrick Street or Merchant's Quay Shopping Centre.

## Morning Calls/Newspapers/Taxis

Reception can arrange morning alarm/ wake up calls and can order newspapers.

Taxis can be pre-booked the evening before to avoid delays.

## Postage Service

Post is collected from the hotel at 5pm each day.

## Porterage

Should you require a porter service for luggage we are happy to provide one. Please contact Reception.

We can also arrange luggage storage for you in a secure location free of charge.

## Safe Deposit Facilities

Guests are reminded that the hotel cannot be responsible for valuable items kept in Hotel Bedrooms. Safe deposit facilities are available at Reception. Access to the safe is from **8am – 11pm only.**

## Telephones

Reception can be contacted by **dialling '0'**

From 11.00 pm – 7.00 am the Night Porter is available by **dialling '0'**

Outside Calls can only be made by placing the Call through Reception.

**Please dial "0" for assistance**

# THE ADDRESS

CORK

## Umbrellas

Umbrellas available on request from Reception

## Radio & Television Channels

Make sure the red light on your television is turned on and press any of the buttons on the remote control to turn on the TV. A radio channel is also provided on the television.

### TV Channels Available

RTE1 RTE2 TV3 TG4 3e UTV Ireland

RTE Junior RTE1+1 RTE News Now BBC News Sky News UTV (NI)

Channel 4 E4 Film4 ITV3 Pick The Box

### Radio Channels Available

RTE Radio 1 RTE Radio 2 RTE Lyric Raidió Na Gaeltachta

RTE Pulse RTE2XM RTE Gold RTE Radio 1 Extra

RTE Junior

## DINING AT THE AMBASSADOR HOTEL

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### McGettigans Cookhouse & Bar

#### **Breakfast**

Monday - Friday inclusive - 7am - 9.30am

Saturday & Sunday & Bank Holiday Mondays - 8am - 10.30am

#### **Lunch**

Light Lunches

12Noon - 4pm

#### **Dinner**

Monday - Saturdays inclusive - 4pm - 9.30pm

## Room Service

A Room Service Menu is charge of €5.00 per person applies to orders placed. The Room Service menu is available from 12noon - 10.00pm daily

**Please note:** Take-away food is NOT permitted in the hotel

## VISITOR ATTRACTIONS

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Cork is one known for its famous attractions and below are the top 10 places which should not be missed while visiting Cork:

### **The English Market**

Grand Parade, Cork [www.englishmarket.ie](http://www.englishmarket.ie)

The English Market is open to the public from 8.00 a.m. to 6.00 p.m., Monday to Saturday. It is closed on Sundays and Bank Holidays.

### **Cork City Gaol**

Tel (0)21 4305022 [www.corkcitygaol.com](http://www.corkcitygaol.com)

Open 7 days a Week

Mar - Oct 09.30am - 5pm

Nov - Feb 10am - 4pm

### **Shandon Bells**

Church St, Shandon, Cork, (021) 450 5906 [www.shandonbells.ie](http://www.shandonbells.ie)

Opening Hours: Last Entrance to the tower is 20minutes before closing

Monday of Bank Holidays - opening times same as Sundays

June July August September

Monday – Saturday 10.00am-5.00pm. Sunday 11.30am-4.30pm

March April May October

Monday – Saturday 10.00am-4.00pm. Sunday 11.30am-3.30pm

November December January February

Monday – Saturday 11.00am-3.00pm.

Sunday 11.30am-3.00pm

### **Elizabeth Fort**

### **Blackrock Castle Observatory**

### **Crawford Art Gallery**

### **Cobh - the Queenstown story**

### **Blarney Castle and Blarney Stone**

### **Midleton Distillery**

### **Fitzgerald Park**

## AMBASSADOR HOTEL ENVIRONMENTAL POLICY

At the Ambassador Hotel we are committed to operating in a manner that is as environmentally responsible as possible without infringing on your comfort. We seek every opportunity to incorporate a 'Green' ethos in all our activities in an effort to reduce our carbon footprint. We would ask all our guests to help us achieve a high grade in Green Tourism by switching off any unnecessary lights and by following our used towel policy.

Some of the activities we are currently carrying out at the hotel to help the environment are:

- **Recycling all paper in our Reception and office areas**
- **Refilling ink cartridges where possible**
- **Recycling all glass and cardboard**
- **Using energy efficient bulbs throughout the hotel**
- **We have formed a 'Green Team' to work together to increase our green attitude in all departments**

If you have any further suggestions to help us in our endeavour to become more environmentally aware we would be delighted to hear them.